



# Accessibility Guide

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## Our statement

Here at Airhouses we strongly believe in inclusivity in all forms. We have taken every care to ensure that we offer everyone comfortable, luxurious, and convenient accommodation.

If you or a member of your party has any additional needs and you think we can help make you're your stay at Airhouses more comfortable please feel free to contact us so we can confidentially discuss your specific circumstances in more detail.

## Mobility

**The Capercaillie, The Lamont and the Ramsay** all have Category 2 Disabled Access, as defined by Visit Scotland.

Equipment such as toilet frames, shower chairs, shower wheelchairs are all available on request during the booking process at no additional charge. All the washbasins are wall mounted and all light switches are wheelchair accessible.

A lot of the walks are level and suitable for mobility scooters. Wheelchairs and Mobility Scooters can be hired locally. For more information have a look at **Mobility Solutions or phone 01896 752951** and ask for Donald. Beach Wheelchairs have a child's and two adult beach wheelchairs and a beach walker which can be hired from the [Beach Hut in North Berwick](#).

For mobility information for each individual lodge please see the last page of this document.

## **Families**

For families, toys, books and games are provided. Travel cots (without bedding) and highchairs can be requested during the booking process. We also have a Play-Den for the Under 7s making rainy days lots of fun, it also has some books and games to borrow for older children as well.

## **Invisible Disabilities and Neurodiversity**

If you require anything in advance of your holiday, such as detailed photographs of your accommodation for someone who is happier with lots of information, then please do not hesitate to ask. There are 3D walk throughs available on our website but we can supply videos and photos of the farm environment and the animals upon request.

## **Visual & Hearing Impairment**

All the televisions have a subtitle facility and any of our own leaflets are available in large print if required. Our Information Book is now available in each lodge on a tablet for ease of use.

## The Capercaillie

You can drive up to the door. There is gravel outside and a concrete slab ramp to the large entrance door. All doors are wide, no carpets, downstairs cloakroom and the downstairs bedroom is spacious with a large dressing area. The ensuite bathroom has a walk in shower, a large soaking bath and hand shower, and a slightly lower loo. The patio doors from the bedroom have a small step down to the gravel patio and hot tub area. All other patio doors have a platform out of the door and a step down onto the decking.

The dining table has plenty of leg room and the chairs are high backed.

There is a large armchair in the living room as well as lots of sofas.

At the top of the stairs there is a gate for the safety of little ones.

There is plenty of car parking around the back of the house.

## The Lamont

Gravel car park and you can drive your car right up to the level wooden ramp to the front entrance door. All the rooms are on the one level and the ensuite bathroom for the Master Bedroom has a large walk in shower and a slightly lower loo. All the doors are wide for wheelchairs and there is plenty of room to manoeuvre in the living areas. As well as two large comfortable sofas there is a high backed chair. The dining chairs are high backed and the dining table has plenty of leg room

The decking area off the living and dining room is level and gated. There are then some steps down to the lower decking with the hot tub.

## The Ramsay

Gravel car park and you can drive your car right up to the wooden ramp to the front door entrance. All the accommodation is on the one level with two en-suite bathrooms with walk in showers. The Master Bedroom has a large soaking bath as well and the loo is slightly lower.

The living area has a sofa and two armchairs, one of which is a large snuggler chair, and the dining table has plenty of leg room with high backed dining chairs.

The patio door from the living area opens onto a large level decking, which has railings all round it. There are plenty of armchairs on the decking as well as loungers.

The hot tub is on level decking access from the main door of the property and has a hand rail by the steps into the hot tub.

There is a warm boiler room just outside the main entrance door which is perfect for drying clothes.

## The Buchanan

Gravel car park with level wooden ramp to main door. Downstairs cloakroom. Two steps down to the bedrooms and 6 steps up to the first floor which has combed ceilings. The en-suite bathroom for the upstairs bedroom also has combed ceilings, a soaking bath and a hand held hair shower. This lodge is not really wheelchair friendly. There is a gated decking area from the patio door in the living room with lots of chairs and tables then steps down to a further decking area with the hot tub and more tables and chairs.

### [The Lodge](#)

Parking right outside with a step up to the decking on which sits the hot tub, or you can bypass this area and walk along the grass to the wooden ramp which takes you up to the main entrance door. Again this is not a wheel chair friendly lodge and is not suitable for anyone who may have mobility issues. It is also not suitable for babies or children. Once inside everything is on the same level.

### [The Rowan and Hawthorn Pods](#)

Please note these glamping pods are not suitable for wheelchair access, if you have other specific mobility needs regarding the pods please get in touch.

### [Our Web Site](#)

Airhouses strives to deliver an accessible website for all. The structure of the website, and how it displays information is designed to be accessible, and all new content is checked to ensure compliance.

If you are a visually impaired user, or are using screen reading software, and encounter difficulties using sections of Airhouses' website please report this to us at: [carol@airhouses.com](mailto:carol@airhouses.com). We will endeavour to modify pages immediately.